

Campus Technology Flyer



SouthArk Student Login

Username

FFFLLL#### - Combine first three letters of first name, first three letters of last name, and last four digits of student ID number.

Password

8-digits and 2 letters – Combine date of birth in MMDDYYYY format and first letter of their first and last name in uppercase.

My Campus

mycampus.southark.edu

Use the same username and password that you use to login to Blackboard and Email.

Critical Computer Maintenance

1. Complete Browser Check

Click the [Check My Browser](#) Link on blackboard.southark.edu login page.

2. Install Java Plugin

Uninstall old versions prior to install.
<http://java.com/en/download/index.jsp>

3. Windows Updates

Complete windows updates regularly.

Blackboard

blackboard.southark.edu

Blackboard Tutorials

help.blackboard.com

EI Blackboard Support Center

Email/Chat/Phone

<https://southark.zendesk.com/hc/en-us>

Print Balance

<http://studentprinters.southark.edu:9191/app>

Information Technology Support

it-workorder@southark.edu

SouthArk Email

Go to portal.office.com or click MS365 icon at the top of the SouthArk home page. Use FULL email address: i.e. samstu1234@southark.edu

Mobile Device Email Set-Up Settings

(Once your email has migrated to MS365)

*TYPE OF EMAIL: Exchange, Microsoft Exchange, Corporate, ActiveSync Exchange, ActiveSync

Domain\username:\username@southark.edu

Password: MMDDYYYYFL

Email: username@southark.edu

Server: outlook.office365.com

SSL: On or Enabled

Download Mozilla Firefox

<https://www.mozilla.org/en-US/firefox/new/>

Download Latest Safari

<http://support.apple.com/downloads/#safari>

Download Java

<https://java.com/en/download/index.jsp>

Test Java

<https://www.java.com/en/download/installed.jsp>

Download Adobe Flash Player

<http://get.adobe.com/flashplayer/>

Test Adobe Flash Player

<http://helpx.adobe.com/flash-player.html>

Download Adobe Shockwave Player

<http://get.adobe.com/shockwave/>

Download Adobe PDF

<http://get.adobe.com/reader/>

MYPearson Labs

You will need to use Mozilla Firefox or Safari. You will need to make sure Adobe Flash and Adobe Shockwave are both installed and enabled within your browser.

Turnitin.com

Use Turnitin with Mozilla Firefox. Do not attempt to do a Turnitin assignment with Internet Explorer.

Check Your Browser

- 1) Navigate to <http://blackboard.southark.edu>
- 2) Scroll to bottom of SouthArk Blackboard page and click 'Check My Browser.'

Free Software to Keep Computer Running

Malwarebytes

<https://www.malwarebytes.org/>

CCleaner

<https://www.piriform.com/ccleaner>

Glarysoft

<http://www.glarysoft.com/>

Free Anti-Virus Software

<http://www.avast.com/en-us/index>

It is important to note that the above website is for anti-virus protection and the other websites listed are for spyware protection.

COMPATIBLE BROWSERS

- Mozilla Firefox
- Safari 6 and up. Not all Safari browsers are compatible. Make sure to do a browser check.

These instructions will vary depending on the type of phone you are using.

- ▶ Android
 - ▶ Menu > Settings > Accounts & Sync > Add Account > Exchange Active Sync
- ▶ iPhone, iPad, iPod
 - ▶ Homescreen > Settings > Mail, Contacts, Calendars > Add Account > Microsoft Exchange

*SouthArk students now have access to Microsoft 365, which includes the Microsoft Office Suite, MS One Drive Storage, and more!

Go to <http://www.southark.edu>

Click on the MS365 link at the top of the page, enter your SouthArk student email and password. Install on up to 5 personal devices. Email will be available here soon!

Using MS One Drive or flash drives for storage allows more access to files and is available off campus.

You can also use the following link for MS365

<https://portal.office.com>